

Blake Tacy

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WORK EXPERIENCE

Student Infrastructure Technician | University of Tennessee at Chattanooga June 2025 - Present

- Deploy and configure new employee devices for offices and classrooms across campus.
- Reorganized and documented network closets, improving cable management and our infrastructure organization.
- Decommissioned and removed legacy network and data closet infrastructure for surplus and asset disposal.

Student Solution Center Technician | University of Tennessee at Chattanooga Feb 2025 - Present

- Deployment of Intune and a full Windows 11 migration on all faculty devices on campus.
- Diagnose and repair student and faculty devices for free inside our Solution Center.
- Provide technical support as Help Desk, handling operator and technician calls for password resets, account troubleshooting, and campus device support.
- In-person support for Wi-Fi connectivity, account access, and technical troubleshooting.

Security Incident Response Team – SIRT | University of Tennessee at Chattanooga May 2025 - Sep 2026 (1y5m)

- Investigated user-reported and automatically flagged phishing emails, following incident-response procedures to analyze and remediate threats.
- Applied MDR workflow to compromised internal accounts and gather information about compromised accounts.
- Contact compromised users to walk through steps to regain account access and keep account secure in the future.

Online Grocery Associate | Walmart Inc. | Cleveland, TN Nov 2022 - July 2026 (3y9m)

EDUCATION

University of Tennessee at Chattanooga | BS Cybersecurity Chattanooga, TN | Aug 2024 - May 2027

- 3.47 Overall GPA | 5x Dean's List Award Recipient
 - MocSec Cybersecurity Club Member
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SKILLS

Cybersecurity Focused: Microsoft Defender/MDR, Phishing analysis, Incident response, Vulnerability assessment, and Network security

Operating Systems: Windows 10/11, Linux, and Microsoft Intune

Networking: TCP/IP, DNS, DHCP, VLANs, pfSense, and UniFi

Tools/Coding Languages: Wireshark, Nmap, Microsoft MDR, Microsoft Intune, AD, Linux CLI, Git, TrueNAS, Caddy, Cloudflare, Docker, Python, Java, HTML, MySQL

PROJECTS

Homelab

- Host and maintain a custom portfolio website and small-business website using Caddy as the web server/reverse proxy and Cloudflare for DNS and proxying.
 - Custom built 28TB Raid 5 TrueNAS server inside an upgraded Dell PowerEdge T320
 - Configure, secure, and maintain Linux servers, SSH, VPN access, DNS, Docker services, system monitoring, and security hardening.
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COMPETITIONS

NCAE Cyber Games 2026 | Shell/SSH Role | Team 1

- During this competition I was responsible for remediating and hardening a pre-compromised machine, identifying security issues and securing the environment.
- Configured and secured SSH and SMB services, gaining hands-on experience with Linux system hardening, SSH security, and SMB configuration.
- Monitored the system throughout the competition and defended against ongoing Red Team attacks, identifying and mitigating malicious activity while maintaining service availability.